

# Covid-19 Update

## Information for Guests and Potential Guests

As you will be aware, the UK Leisure sector has been allowed to reopen on 4<sup>th</sup> July 2020 after the gradual opening up of the lockdown in the UK.

The Health & Safety of both guests and staff are of paramount importance to me, as I have repeatedly stated.

I believe it is important that guests and my staff are kept safe from Covid-19 and that everyone has full confidence that as an owner I am doing everything possible to protect everyone's wellbeing.

There again appears to be different instructions being given regarding safe stays, such as removing lots of different utensils, hair driers, soft furnishings, other furniture etc., but leaving it ultimately to owner discretion. I have tried to remove a number of items but without making the property lose its character or purpose.

There are also instructions being given regarding differing lengths of fallow time allowed between stays, with some operators only giving 24 hours between one party and another. I believe official guidance is a minimum of 48 hours to be safe, so wherever possible, my cleaners or guests will not be allowed withing the property until 48 hours has passed.

If it is not possible to adhere to the 48 hours the whole property will be fogged with a UK Government approved sanitiser. As a precaution I have already booked this process for 6 weeks through July and August 2020. A description of the machine and process is as per the extracts from Stutlee Cleaning Specialists.

'The chemicals that we have in stock for the fogging machine are MEDI9 tested EN 1276/13704/14467/1650/ 500. We also have Super Pro V2 tested B/S & EN 14476 plus micro san micro biocidal cleaner EN 1276 (all these are tested to kill different spores, bacteria and virus from E-coli, salmonella, herpes simplex and hepatitis B.

A well-ventilated room can be re-entered after 30mins and an unventilated room after an hour. It may leave a residue on some glossed surfaces which should be left and not wiped off.'

My cleaners will all be given masks, disposable gloves and over cover footwear as PPE for cleaning as another precaution.

The carpets have been professionally steam cleaned and treated with a Government approved sanitiser on 30<sup>th</sup> June 2020. The whole house has received another deep clean on 29<sup>th</sup> June 2020.

Hand sanitiser units have been fitted to every external ground floor door whether they exit onto the drive or just the gardens and I would encourage guests to use them every time they re-enter the premises please.

The Property has two lounges and relatively wide areas in passage ways, plus two stair cases going to the first floor so I would ask guests to consider any Government rules that may be in place from time to time regarding social distancing and potentially maybe looking at a one-way system on the stair cases to avoid unnecessary risks please.

I would also ask guests to perhaps consider splitting sittings in the dining room if at anytime it is likely that social distancing rules could be broken.

Just to re-iterate the UK Governments advice: Please Stay Alert so we can control the virus and particularly look to wash hands and use sanitisers regularly and look at social distancing and perhaps even the use of face coverings if there is a concern the social distancing cannot be maintained.

I am sorry if this sounds a little draconian, but these are the messages from the UK Government.

This is merely a reminder as I want to ensure both guests and my staff minimise their risks of contracting this awful disease.

I hope you will have confidence that at St Peters Court we are doing everything possible to try to ensure all guests and staff stay safe as I see people's Health as more important than the simple economics.

Please enjoy a safe stay at St Peters Court!

Thank you very much for your co-operation.

A handwritten signature in black ink, appearing to read 'R C Collins', is written over a horizontal dotted line. The signature is fluid and cursive.

Mr R C Collins FCCA