

St Peters Court

A Real Home from Home.....

Accommodation Walcott Road Bacton Norfolk

Action Plan if Guest Contracts Covid-19

- 1 If a guest suspects they have contracted Covid-19 before arrival at the property they should declare it to the lead Booker and follow the Public Health guidelines. **They must not enter the property.**
- 2 Unfortunately, the rest of the party **must also not enter the property and must return home.**
- 3 If a guest displays symptom of Covid-19 whilst staying at the property they should isolate from the rest of the party follow Public Health England advice and vacate the property immediately if well enough to do so.
- 4 The whole party should also vacate the property immediately and follow Public Health England advice.
- 5 Any incidents where a guest believes they may have contracted Covid-19 or displayed symptoms of Covid-19 must inform the owner **immediately.**

If Covid-19 is suspected to be in the Property

- 1 The Owner will immediately contact Cottages.com to cancel the imminent bookings.
- 2 The owner will ensure the property is vacant for 72 hours.
- 3 The Owner will arrange for a professional cleaning Company, with their operative wearing full PPE and breathing apparatus to use their fogging machine to sanitise all of the building, beds, soft furnishings etc. This process is already being undertaken regularly on Saturdays throughout August as a precautionary measure.
- 4 The cleaners will then come in with full PPE and do a deep clean throughout.

Please note.

Since reopening the cleaner's duties include a weekly deep clean, including sanitising banisters and door handles and light switches in an attempt to ensure everyone's safety at all times, so I would please ask that you report any potential symptoms of Covid-19 as soon as possible.

Thank you.



R C Collins Owner

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